



# Remote Access That Employees Love!

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Is your tech dragging you down?

As hybrid work patterns change the way employees and enterprises operate, remote access is becoming more critical than ever. Allowing anywhere, on any device work patterns, business teams must meet IT's demands for security and manageability—but it's just as essential to keep the user experience in check.

An enterprise's remote access plan usually concentrates on IT priorities such as safeguarding the network and bypassing unnecessary complex processes. While these are definitely unignorable factors for providing remote access, user experience is something on which the user relies to get the work done. What matters to an employee the most is the freedom to work on whatever device they wish to while having the freedom to choose the locations without worrying about security loopholes. ACE, [Hosted Virtual Desktop](#) Solution Provider, has long recognized that remote access has to be designed to address the demands of both users as well as IT.

With an entire array of remote work solutions, ACE has developed hosted virtual desktops powered on the Citrix platform that make it simple for users to work from wherever they want while being productive.






# Mobile Work Patterns Make Remote Access a Focal Point

A few years back, remote access was only needed for specific people who work on the go, such as traveling executives and sales executives. In contrast, others worked exclusively from the office only. Now, this is not the scenario anymore. During the pandemic, the past state of the market has increased the workforce's need for agility and mobility.

While employees today choose to work from different locations frequently more than ever, they can instantly connect to corporate resources from anywhere and work securely. Hybrid work lays a foundation for device-independent computing and a flexible work lifestyle.

As more individuals connect on more devices and over various networks, the complexity of the remote access challenge rises significantly. IT needs to consider its remote access strategy from a management and data protection standpoint. It's equally noteworthy—and can be similarly formidable—to provide a consistent, high-definition user experience to employees without usability roadblocks.



According to Check Point's 2022 [Workforce Security Report](#), **57% of organizations report** that over half of their workforce works from home at least two days a week.

## Growing Challenges Along with Remote Access

Employees often encounter changes in their user experience for remote access as they move across locations and devices.

Rather than holding a single, consistent way to function, as they did in the office, they might need to learn one way to access resources within the office and another outside the office and learn different interfaces for their laptops, tablets, and smartphones.

Internal company URLs might differ depending on whether the user is inside or outside the office.



Remote employees may experience varying user experiences when accessing company resources due to differences in location and device. Rather than holding a single, consistent way to function, as they did in the office, the need to utilize different methods of authentication and credentials and potentially encounter different internal company URLs, depending on their location, may arise. Remote users only get access by authenticating through an SSL VPN that requires different credentials.

Even after connecting with a [VPN](#), they may encounter differences in the experience that can't be matched with working on an office laptop. Secondly, data security comes with a bunch of challenges. When an employee is inside the office, it's in IT control to share it with a secure network. However, only a few network locations are often unreachable beyond the firewall. Users working on mobile might need clarification with the absence of the classic folder paradigm, making it all too prone to a [cyberattack](#) with unmanaged file sharing.

Assuming that since the resource is in the corporate network, employees expect that everything they access is in high security and IT might have secured it. Still, this mistake can make tools and resources vulnerable to cyber risks.





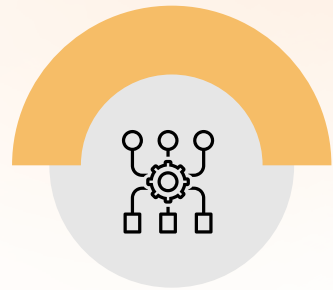
# A Centralized Point for All Applications and Data Across Devices and Locations

The ability to add or remove users over any type of network connection without added IT complexities

- A simple and secure login method, regardless of whether they access an internal or external network
- Convenient and secure data access, sync, and sharing on any device in any location.
- Delivering the best experience for a hybrid workforce

ACE focuses on addressing requirements based on security, control, and additional IT factors, along with emphasizing user experience. Employees are most productive when they get a simple yet high-quality experience, no matter where they function. This enables them to add tremendous value to the enterprise and influence the IT investments made. By prioritizing the user experience for the digital workspace design, behavior, and performance, we support employees to deliver better results for their organization. This user-centric focus delivers remote access that employees love.

# Critical Aspects of Hosted Virtual Desktops Include:



## A single point of application access:

Hosted virtual desktops give users a consistent experience anytime, anywhere, across any network. IT will get access to a single centralized point of control for all apps, data, and users. Hosted virtual desktops create a tunnel for storing the application and data within the data center.



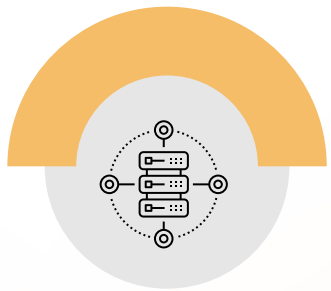
## User independent:

The easy-to-install and easy-to-use managed workspace environment is designed to provide a high-quality user experience, regardless of the device's form factor or operating system. This is achieved through the use of HDX technologies, including HDX MediaStream, HDX VoIP optimization, and HDX RichGraphics and 3D Pro, which optimize the performance of multimedia content, voice streams, and graphics-intensive applications. [Citrix Receiver](#) also utilizes endpoint processing power to render multimedia content and optimize the performance of media-rich and graphics-intensive 2D and 3D applications.



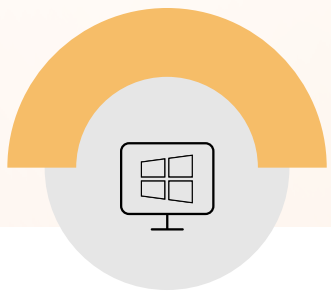
### **Remote access method over any network:**

Remote access with Hosted virtual desktop authorizes users to connect to a network from any location, regardless of whether they are on an internal or external network. This is different from a VPN solution, which may have additional requirements depending on the user's location. Some enterprises opt to treat all their users as remote users, providing the same access point and credentials for both local and remote users.



### **Ease data sharing on any device, any location:**

ACE hosted desktops offer a central storehouse for all user data, which stays protected and can be shared inside or outside the company as needed. This central storehouse is typically located on a remote server, which is managed and maintained by the hosting provider. Users can easily access and share files with colleagues or clients, regardless of their location. This can improve collaboration and productivity, as users have access to the tools and resources they need to work efficiently.



### **User friendly interface for Windows Applications and Desktops:**

Ace hosted desktops offer users a touch-friendly experience for tablets, smartphones, and other mobile devices. By customizing the user interface and user access method according to the device used, the hosted desktop based on the Citrix platform ensures an unimpaired experience for the employees working on the go.



# That's Not All- Security At Its Core!

## Secure access controls for data and apps:

ACE hosted desktops implement adaptive policy controls to dynamically adjust access levels based on identity, network, and device to ensure users remain secure in every location. To ensure the security of user access to resources on the hosted desktop, these systems often implement adaptive policy controls. These controls dynamically adjust access levels based on factors such as the user's identity, the device being used, and the network location. This allows administrators to configure the most secure access to resources possible while still allowing users the flexibility to work from any device.

Adaptive policy controls allow administrators to define access scenarios and corresponding rules based on the organization's security policies. This unique advantage enables administrators to customize the access controls for the hosted desktop to meet their organization's specific needs. These controls can be applied to a variety of resources, such as specific applications or data. They can be customized to meet the needs of different roles or job titles within the organization.



# Invest In Ace Hosted Desktops, And the Victory is Yours

At ACE, our vision is to influence a better way to work. With decades of innovation in designing our virtual desktop solutions, we've discovered what it takes to leverage the seamless digital experience for the workforce across the global marketplace.

Now it's your time to have greater control over your choices on your IT infrastructure while maintaining a high level of security.

Get ready to choose where you host your workloads and apps strategically.



# About Ace Cloud Hosting

Ace Cloud Hosting is a cloud solution provider delivering enterprise-leading virtual desktop solutions globally.

They are Citrix Strategic Partners with over 14+ years in creating, deploying, and scaling dynamic cloud infrastructure of high-growth enterprises and enabling real-world foundations to support their business growth. ACE offers customized cloud platforms to different industry verticals such as retail, construction, legal, manufacturing, and more across the globe.

Visit our website to know more: [www.acecloudhosting.com](http://www.acecloudhosting.com)



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