Staffwiz Advances Global Operations with a Multi-layered Security Posture Managed by Ace Cloud

Staffwiz, an innovative staffing agency, specializes in recruiting remote employees for its clients. With a global reach, the company has established a significant presence in both the United States and the Philippines. Staffwiz excels in providing US-based businesses with access to highly qualified talent from overseas, tapping into the pool of skilled professionals regardless of geographic boundaries.

In the wake of the post-COVID hiring climate, Staffwiz has experienced rapid growth and momentum. The shift towards remote work has reshaped traditional employment paradigms, and Staffwiz stands at the forefront of this transformation. The company's tailored staffing solutions align seamlessly with the global demand for talented remote workers, enabling businesses to source skilled professionals from across the globe.

The Challenge

A shift towards remote working, agility, and cloud integration defines the post-pandemic business environment. Staffwiz has seized this market trend to scale its operations rapidly across the United States and expand its team.

They were facing the following major challenges:

● **Specialized Cybersecurity Expertise:**

Rapid expansion had left Staffwiz in need of specialized cybersecurity knowledge and expertise to effectively identify and address evolving threats.

● **Extensive Attack Surface:**

Staffwiz's growth resulted in a broad attack surface, with numerous remote workers and an integrated cloud VDI environment. This complexity necessitated a comprehensive security solution to cover all potential vulnerabilities.

● **HIPAA Compliance Mandates:**

Serving healthcare clients, Staffwiz needed to adhere to stringent HIPAA compliance mandates, lacking the necessary privacy and security measures to meet these requirements.

● **Internet Usage Policy Enforcement:**

With a diverse and distributed workforce, enforcing internet usage policies became a challenge for Staffwiz, requiring a solution that ensured compliance across various locations.

● **Cost-Effective and Transparent Cybersecurity Options:**

Being a growing enterprise, Staffwiz faced the challenge of finding a cost-effective cybersecurity provider with flexible and transparent pricing to align with their expanding budget constraints.

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The Solution

The Ace Cloud security experts gained an in-depth understanding of Staffwiz's existing vulnerabilities and requirements. The security team deployed three managed security solutions to address their biggest security challenges.

01

Ace Cloud Managed SIEM (Security Information and Event Management) for in-depth network visibility, uninterrupted performance, and HIPAA compliance

- Log-collection agents deployed across the attack surface
- Round-the-clock monitoring of remote VDI workstations and cloud environment
- Minimized threat detection time and accelerated threat response
- Automated compliance with HIPAA mandates and audit-ready reports
- Contextualized alerts with MITRE ATT&CK framework in place

02

Ace Cloud Managed EDR (Endpoint Detection Response) for comprehensive endpoint visibility, automated threat response, and secure remote work

- CrowdStrike Falcon Insight EDR deployed for all remote workers
- Continuous endpoint monitoring and analysis of entity and user behavior
- Prioritized alerts and offered instant remediation
- Zero impact on endpoint performance and end-user experience
- A complete record of all endpoint detections for up to 90 days

03

Ace Cloud Managed DNS (Domain Name Server) Filter for robust Internet usage policies, web browsing filters, and anti-phishing safeguards

- Deployed TitanHQ WebTitan on all Internet-connected devices
- Prevented internal employee breaches caused by phishing attacks
- Protected network uptime for remote workers and end users
- Ensured secure and work-appropriate Internet usage
- Customized filtering policy and Safe Search settings

To accommodate the challenge of a start-up with a limited budget, Ace Cloud offered **flexible pricing with a subscription model**. As a result, Staffwiz ends up paying only for the solutions they use on a **per-user pricing model**.

The deployment of a **multi-layered security environment** ensured that the burden of monitoring and threat detection was divided across several solutions. The full force of the Ace Cloud Managed Security team provides continuous protection from new age cyberattacks like Ransomware, phishing, malware, and spoofed websites.

"The onboarding experience was seamless. The solutions are easy to use, and we get instant customer support," said **Mary Josephine Crisbeth P. Tolentino, HR and Admin Manager at Staffwiz**.

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The Results

Ace Cloud understands that cybersecurity solutions don't allow a "fit it and forget it" approach. Our security team offers complete support to Staffwiz at every stage of security implementation and adherence.

- The Ace Cloud team shared detailed monthly reports at the start of every month.

- The monthly report summarized security events and actions in the previous month, along with a plan of action.

- A one-on-one session was scheduled between Ace Cloud security experts and Staffwiz's internal team to discuss the report.

- Ace Cloud security analysts personally verified every P1 and P2 alert.

- The Ace Cloud team shared complete information on response actions already taken and remediation plans for malicious detections.

An enterprise like Staffwiz looking for internal cybersecurity expertise is supported with **actionable intelligence reports, jargon-free discussions, personalized remediation measures, and round-the-clock support.**

The Staffwiz Experience: In Their Own Words

Before partnering with Ace Cloud, Staffwiz employees had to constantly deal with "malicious issues and viruses, and rampant Windows crashes," claimed Mary Josephine from the Staffwiz team. Once Ace Cloud deployed cybersecurity solutions, their situation took a 180-degree turn.

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"Our work-from-home policy and onboarding have really improved. So far, this is a great company. They understand what needs to be done and know how to solve issues at hand," said Staffwiz representative.

Staffwiz is seeing the benefits of implementing fully managed security services. Their employees are experiencing the peace of mind that comes with a secure network. As a result, employee productivity and efficiency are seeing a rise. *"As part of our business continuity plan, it helps us save time, efficiently check the network, and monitor our employees who are working remotely,"* said Mary Josephine from Staffwiz.

As with Staffwiz, the Ace Cloud Managed Security Services team has been partner in the battle against cyberattacks from day one. We understand your challenges, deploy the necessary solutions, and ensure hassle-free monitoring and remediation at every step.

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About Ace Cloud

Ace Cloud offers business-critical cloud computing solutions that provide vibrant pathways to transcend operations, foster innovation, and create value for partner organizations. The organization enables a conducive IT ecosystem that empowers businesses to smoothly work from anywhere and at any time in a secure manner.

Ace Cloud has over 15+ years of experience in creating, deploying, and scaling dynamic cloud infrastructure of high-growth enterprises and enabling real-world foundations to support their business growth. Leading organizations are harnessing Ace Cloud's Managed Security, Application Hosting, Virtual Desktop Infrastructure, and Managed IT to challenge the status quo, breaking their previous molds and clearing the groundwork for business success.

Industry Recognitions

Our Partners

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