



**DRIVE**  
ACCOUNTING

## Ace Cloud empowered Drive Accounting with Secured QuickBooks Hosting

**Company:**

Drive Accounting

**Challenge:**

Drive Accounting wanted a solution where they can control the access of client files among its staff members, who worked from remote locations.

**Industry:**

Accounting and Bookkeeping

**Solution:**

Virtual Private Server by Ace Cloud

**Results:**

- ❖ Customizable control of the access permissions between staff members
- ❖ Remote collaboration with clients
- ❖ Instant and continuous support with the hosting

## Drive Accounting

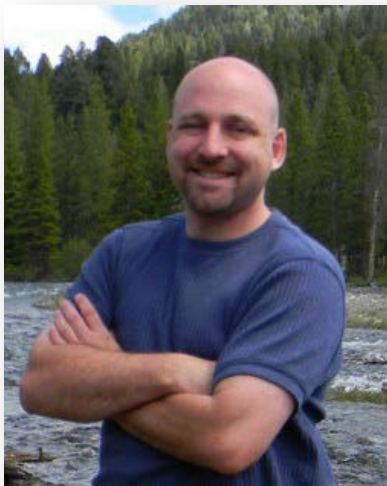
Drive Accounting provides bookkeeping, accounting, and business consultancy services for small to mid-size companies. It has a team of quality accountants and business consultants to help companies in their accounting and business operations.

The company handles QuickBooks tasks, full charge bookkeeping, messy cleanups, payroll needs, controller functions and financial planning. Its clients come from the different business fields, but their first preference is Drive Accounting because of the on-time delivery of its services.

## The Challenge

Drive Accounting serves clients that are located differently and have varied work hours. Different clients request the services at the same or different times, and Drive Accounting was willing to assist them at their will. To solve it, various cloud-based solutions to take their QuickBooks and other accounting applications in the cloud were considered so that staff could work even when they were not at their workstations.

Drive Accounting was very much concerned about the security of QuickBooks and its data. The level of access for the staff members has to be planned and controlled. Moreover, the quality standards of the selected cloud service should be high because it helps Drive Accounting to deliver the utmost customer satisfaction.



***" We needed a remote solution for our client's data. Specifically, we wanted to provide a remote option that allows my team to work on the client's file from any location for clients not wanting to use QBO."***

*- Ted Hanna, Operations Manager (Drive Accounting)*

## The Solution

Ace Cloud offered an easy-to-control Permission Management Panel for hosted applications to control the access of various users (including staff members and clients). Moreover, they provided complete assistance with the installation of applications and defining permissions for the users.

Hosting is delivered on super fast SSD servers in the Tier-5 Data Centers, which ensured the speed and all-time availability of the company's remote operations. Because QuickBooks was one of the priority applications that Drive Accounting worked on, Ace Cloud's Intuit Authorization for Commercial Hosting was an added advantage.

**“Working remotely with client empowered to work in the same direction. Not only we developed a better understanding of the client, but also our productivity also improved significantly with the remote work environment.”**

*- Ted Hanna, Operations Manager (Drive Accounting)*

## The Result

Ace Cloud hosts all desktop-based applications and data for Drive Accounting and provides secure access for its remote users. Administrative account users from Drive Accounting can add, modify, or remove permissions for different users. The permissions are customizable to permit the access to specific users only.

Applications are hosted in the cloud with 99.99% uptime guarantee. The support team is available round the clock over a phone call, live chat, and email.

**“With any software, some issues may occur, it is how you handle them that counts. The support at Ace Cloud has been amazingly responsive and attentive. If there is an issue, we get a phone call or email response immediately. Then, normally we receive a follow-up call, 1 to 2 days after the resolution to make sure everything is good.”**

*- Ted Hanna, Operations Manager (Drive Accounting)*





## Benefits with Ace Cloud



Managed Application Hosting



Realtime Collaboration



Better Apps and Add-ons Integration



SLA-backed Uptime



Business Continuity and Disaster Recovery



Automated Data Backups



Redundant Data Center Facilitation



Centralized Control and Monitoring



Multi-level Security



Scalable Resources and Plans